



Village of Biscayne Park

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Agenda Item

Village Commission Meeting Date: August 2, 2016

Subject: 911 Problems

Prepared by: Commissioner Barbara Watts

Discussion and Proposal for Action/Resolution:

Sponsored by: Commission

Background Analysis:

The Biscayne Park Police Department has an excellent average response time. This we know and appreciate. Nonetheless, the Village has a chronic problem with 911, as it may take well over ten minutes of wait time to have the 911 call reach police personnel. Given this the actual response time is much longer than the statistics indicate. This was discussed at the last Crime Watch Mtg., at which Chief McKenna detailed how short staffed was the M-D 911 Center and that when BP residents call, often, the matters is not dealt with immediately because there are calls with more serious issues that must come first.

As budget season is upon us, I would like to suggest that the Commission pass a resolution and/or make a request to the Mayor and Miami-Dade Commission that more funds be allotted to the 911 center so that it might hire more employees to route incoming calls.

Cost: Staff Time

Recommendation: Pass a resolution and/or write letter to the Mayor and Miami-Dade Commission asking for an increases budget for 911.